

Privacy Notice

Last updated: 5/10/2016

Faith that Works values your privacy. This notice outlines the privacy practices currently in place for our website, faith-that-works.org. This privacy notice applies solely to information collected by this website. It will notify you of the following:

1. What personally identifiable information is collected from you through the website, how it is used and with whom it may be shared.
2. What choices are available to you regarding the use of your data.
3. The security procedures in place to protect against the misuse of your information.
4. How you can correct any inaccuracies in the information.
5. How policy changes will be communicated.

Information Collection, Use, and Sharing

On this site we collect information that you voluntarily give us via email, orders, sign-ups, or other direct contact from you. We will not sell or rent this information to anyone. Through our website we collect data including name, email, address, phone number, product and shipping information for orders, and notes submitted via our contact or comment forms.

We also use Google Forms for certain registrations (volunteer sign-up, etc.), which collects information including name, email, address, phone number, occupation and employer name, date of birth, church affiliation, skills, interests, schedule availability, emergency contacts, and information regarding volunteering for school credit. Additionally, we use Highrisehq.com to manage information on donors, volunteers, and other contacts. This helps us support ongoing, meaningful communication and engagement with our supporters and contacts.

We may use your information to respond to you, regarding the reason you contacted us, and may share your information with trusted third-party sites as necessary to fulfill your request, e.g. to ship an order or sign up for e-news; in situations involving possible threats to the rights or safety of any person or this organization; in ways outlined in this policy; or if authorized or legally required. Unless you ask us not to, we may contact you via email in the future to tell you about outreach news, new/special products, or changes to this privacy policy.

Hosting for faith-that-works.org (a WordPress-based site) is managed by JOLTSTL on MediaTemple, a hosting site. At times JOLTSTL may access our site and its information databases in order to conduct maintenance or provide website solutions.

We do not knowingly collect or maintain any personal information from children under the age of 13 through the site.

External Links

This web site contains links to other sites. We process donations through a separate site (Simplegive.com), that we link to our website. You can create a login account or donate as a guest via Simplegive.com. Volunteer and special initiatives sign-ups are processed via Google Forms. Payments for orders placed through our site are processed via PayPal.com. E-news sign-up information is shared with MailChimp.com. Please review these sites' privacy and security policies, as Faith that Works is not responsible for the privacy policies, security or content of external sites.

Your Access to and Control Over Information

You may opt out of any future contacts from us at any time. You can do the following at any time by calling or writing our office: 314.899.0752 | 4740 McPherson Ave., St. Louis, MO 63108

- See what data we have about you, if any.
- Change/correct any data we have about you.
- Have us delete any data we have about you.
- Express any concern you have about our use of your data.

Security

When you submit sensitive information via the website, we work to protect your information both online and offline.

We do not collect sensitive information (such as credit card data) via secure websites linked to from our website. The information collected is transmitted to us through secured sites. You can verify this by looking for a closed lock icon at the bottom of your web browser when donating on SimpleGive, processing an order payment on PayPal, or submitting a form via Google Forms. You can also look for "https" at the beginning of the address of the web page.

We also protect your information offline. Only employees who need the information to perform a specific job (for example, donation processing, volunteer coordination, or customer service) are granted access to personally identifiable information. The computers/servers in which we store personally identifiable information are kept in a secure environment.

Orders

We request information from you on our order form. To buy from us, you must provide contact information (like name and shipping address) and financial information (like credit card number, expiration date). Financial information for orders is collected and stored on

PayPal. This information is used for billing purposes and to fill your orders. If we have trouble processing an order, we'll use this information to contact you.

Cookies

This site uses "cookies". A cookie is a piece of data stored on a site visitor's hard drive to help improve your access to our site and identify repeat visitors. For instance, when we use a cookie to identify you, you would not have to login a password more than once, thereby saving time while on our site. Cookies can also enable us to track and target the interests of our users to enhance the experience on our site. Usage of a cookie is in no way linked to any personally identifiable information on our site.

You can choose to accept or not accept cookies. Most browsers automatically accept cookies, but you can change your browser settings to decline them. If you choose to decline cookies, you may not be able to experience the full functionality of some site features.

Data and Analytics

We use Google Analytics to provide tracking and statistical information on data points like how many total visitors we've had each month. This helps us understand how visitors use our site and provides us with ideas for improving our content and your user experience. You can learn how Google uses the data collected at this link:

<https://www.google.com/intl/en-GB/policies/privacy/partners/>

Changes to this Policy

We may make changes to this privacy notice from time to time, so we encourage you to check this page often to view our current notice. Your continued use of this website after any changes in this notice will indicate that you accept the change(s).

If you have questions or feel that we are not abiding by this privacy policy, you should contact us via telephone at 314-899-0752 or email: info@faith-that-works.org.